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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No.: 10/807,031 Examiner: Fathi K. Abdelsalam

Filed: March 23, 2004 Conf. No.: 2252

Title : HUMAN SERVICE PROVIDER RELATIONSHIP MANAGEMENT FOR

GOVERNMENT AGENCIES

Mail Stop Amendment

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO NON-FINAL OFFICE ACTION OF JANUARY 21, 2010

Please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 16 of this paper.